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Judge: Courtroom, 1501

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EXHIBIT 5

IN THE CIRCUIT COURT OF COOK COUNTY, ILLINOIS MUNICIPAL DIVISION, FIRST DISTRICT

OVERLAND BOND & INVESTMENT CORPORATION,

Plaintiff/Counter-Defendant,

and

CAR CREDIT CENTER CORPORATION, Counter-Defendant,

v.

TRACEY L. CALHOUN AND QUENTIN J. WELLS,

Defendants/Counter-Plaintiff

No. 2021-M1-108114 Courtroom 1501

OVERLAND BOND & INVESTMENT CORPORATION,

Plaintiff/Counter-Defendant,

and

CAR CREDIT CENTER CORPORATION, Counter-Defendant

v.

VENANCIO J. OROZCO, JR. A/K/A VENANCIO J. OROZCO, Defendant/Counter-Plaintiff. No. 2021-M1-108128 Courtroom 1501

CONSOLIDATED FIRST AMENDED VERIFIED ANSWER, AFFIRMATIVE DEFENSES, AND CLASS ACTION COUNTERCLAIMS

Defendants/Counter-Plaintiffs Tracey L. Calhoun and Venancio J. Orozco hereby answer Plaintiff's/Counter-Defendant's Complaint as follows and raise the following Affirmative Defenses. They additionally assert the following Class Action Counterclaims against Overland Bond & Investment Corporation ("Overland Bond") and Car Credit Center Corp. ("Car Credit

Center") to stop their use of kill switches to electronically and illegally disable their customers' vehicles. Defendants/Counter-Plaintiffs further seek to recover damages caused by these practices.

DEFENDANT TRACEY L. CALHOUN'S ANSWER

- 1. Defendant admits the allegations contained in Paragraph 1.
- 2. Defendant admits the allegations contained in Paragraph 2.
- 3. Defendant admits that she entered into an agreement to finance the purchase of a vehicle, which appears to be the document attached to the Complaint. Defendant denies that she is liable under this contract. Whether Plaintiff has the right to enforce the contract is a legal conclusion to which no response is required.
- 4. Paragraph 4 states a legal conclusion to which no response is required. To the extent a response is required, Defendant lacks sufficient information to admit or deny the allegations in Paragraph 4. Otherwise, Defendant denies.
- 5. Paragraph 5 states a legal conclusion to which no response is required. To the extent a response is required, Defendant lacks sufficient information to admit or deny the allegations in Paragraph 5, and therefore denies.
- 6. Paragraph 6 states a legal conclusion to which no response is required. The document referenced in this paragraph speaks for itself. Otherwise, Defendant denies these allegations.
- 7. Defendant lacks sufficient information to admit or deny the allegations in paragraph 7. Otherwise, Defendant denies these allegations.

WHEREFORE, Defendant requests that the Court dismiss Plaintiff's Complaint with prejudice and grant any other relief the Court deems just.

DEFENDANT TRACEY L. CALHOUN'S AFFIRMATIVE DEFENSE

- 1. Defendant Calhoun incorporates by reference all of the allegations set forth in her Class Action Counterclaim, *infra*, as if fully set forth herein.
- 2. The Illinois Motor Vehicle Retail Installment Sales Act, 815 ILCS 375/20, provides that upon default, "the parties shall have the rights and remedies provided in Article 9 of the Uniform Commercial Code with respect to default and disposition and redemption of collateral." Further, it provides that "no person who violates this Act, except as a result of an accident or bona fide error of computation, may recover any unpaid finance charge, delinquency or collection charge, or refinance charge in connection with the related retail installment contract." 815 ILCS 375/24(b).
- 3. The Uniform Commercial Code ("UCC"), 810 ILCS 5/9-610, requires a secured party to sell or otherwise dispose of collateral in a "commercially reasonable" manner. Failure to do so constitutes a complete defense to an action based on a failure to pay the debt at issue.
- 4. Dispositions cannot be commercially reasonable where the secured property is disposed of on an unrecognized market, in an atypical manner on a recognized market, at an atypical price on any recognized market, or, out of conformity with the reasonable commercial practices among like dealers in the type of secured property at issue. "Every aspect of a disposition of collateral, including the method, manner, *time*, place, and other terms, must be commercially reasonable." *See* 810 ILCS 5/9-610(b) (emphasis added).

- 5. Plaintiff used a kill switch to disable Ms. Calhoun's vehicle more than two years ago and has not deactivated it. Activating the kill switch constituted a constructive repossession of the vehicle, because Plaintiff exercised (and continues to exercise) control over it.
- 6. As such, Plaintiff has repossessed and presumptively failed to sell the car in a commercially reasonable manner. For these reasons, Defendant cannot be held liable in this action.

WHEREFORE, Defendant respectfully requests that this Court dismiss Plaintiff's Complaint with prejudice, with costs assessed against Plaintiff, and award any further relief which the Court deems just and proper.

* * *

DEFENDANT VENANCIO J. OROZCO, JR.'S ANSWER

- 1. Defendant admits the allegations contained in Paragraph 1.
- 2. Defendant admits the allegations contained in Paragraph 2.
- 3. Defendant admits that he entered into an agreement to finance the purchase of a vehicle, which appears to be the document attached to the Complaint. Defendant denies that he is liable under this contract. Whether Plaintiff has the right to enforce the contract is a legal conclusion to which no response is required.
- 4. Paragraph 4 states a legal conclusion to which no response is required. To the extent a response is required, Defendant lacks sufficient information to admit or deny the allegations in Paragraph 4. Otherwise, Defendant denies.
- 5. Paragraph 5 states a legal conclusion to which no response is required. To the extent a response is required, Defendant lacks sufficient information to admit or deny the allegations in Paragraph 5, and therefore denies.
- 6. Paragraph 6 states a legal conclusion to which no response is required. The document referenced in this paragraph speaks for itself. Otherwise, Defendant denies these allegations.
- 7. Defendant lacks sufficient information to admit or deny the allegations in paragraph 7. Otherwise, Defendant denies these allegations.

WHEREFORE, Defendant requests that the Court dismiss Plaintiff's Complaint with prejudice and grant any other relief the Court deems just.

DEFENDANT VENANCIO J. OROZCO, JR.'S AFFIRMATIVE DEFENSE

- 1. Defendant Orozco incorporates by reference all of the allegations set forth his Class Action Counterclaim, *infra*, as if fully set forth herein.
- 2. The Illinois Motor Vehicle Retail Installment Sales Act, 815 ILCS 375/20, provides that upon default, "the parties shall have the rights and remedies provided in Article 9 of the Uniform Commercial Code with respect to default and disposition and redemption of collateral." Further, it provides that "no person who violates this Act, except as a result of an accident or bona fide error of computation, may recover any unpaid finance charge, delinquency or collection charge, or refinance charge in connection with the related retail installment contract." 815 ILCS 375/24(b).
- 3. The Uniform Commercial Code ("UCC"), 810 ILCS 5/9-610, requires a secured party to sell or otherwise dispose of collateral in a "commercially reasonable" manner. Failure to do so constitutes a complete defense to an action based on a failure to pay the debt at issue.
- 4. Dispositions cannot be commercially reasonable where the secured property is disposed of on an unrecognized market, in an atypical manner on a recognized market, at an atypical price on any recognized market, or, out of conformity with the reasonable commercial practices among like dealers in the type of secured property at issue. "Every aspect of a disposition of collateral, including the method, manner, *time*, place, and other terms, must be commercially reasonable." *See* 810 ILCS 5/9-610(b) (emphasis added).
- 5. Plaintiff used a kill switch to disable Mr. Orozco's vehicle more than two years ago, and has not deactivated it. Activating the kill switch constituted a constructive repossession of the vehicle, because Plaintiff exercised (and continues to exercise) complete control over it.

6. As such, Plaintiff has repossessed and presumptively failed to sell the car in a commercially reasonable manner by not doing so after an extremely lengthy period of time. For these reasons, Defendant cannot be held liable in this action.

WHEREFORE, Defendant respectfully requests that this Court dismiss Plaintiff's Complaint with prejudice, with costs assessed against Plaintiff, and award any further relief which the Court deems just and proper.

* * *

DEFENDANTS' CLASS ACTION COUNTERCLAIMS

Defendants / Counter-Plaintiffs Tracey L. Calhoun and Venancio J. Orozco, Jr. hereby bring the following Class Action Counterclaims against Plaintiff / Counter-Defendant Overland Bond and Counter-Defendant Car Credit Center:

INTRODUCTION

- 1. Plaintiffs and the Classes they seek to represent are consumers who entered into retail installment contracts ("RICs") with Car Credit Center to purchase cars. Generally, these RICs were later assigned to Overland Bond.
- 2. Car Credit Center—with Overland Bond's knowledge and permission—equipped the cars with vehicle starter interrupter devices ("kill switches"), which can be activated remotely to disable the cars.
- 3. When consumers fell behind on their payments, Overland Bond or Car Credit Center activates the kill switches to remotely disable the vehicles until the consumers make payments.
- 4. The installation and activation of kill switches in consumer vehicles is not permitted under Illinois law.
- 5. Instead of promptly repossessing the vehicles for sale after disabling them,

 Overland and Car Credit Center has let vehicles remain idle for months—or even years—while
 the vehicles lose value and deteriorate.
- 6. Overland Bond then files suit against the consumers, seeking the entire amount due on the RICs after rendering the collateral useless and failing to reasonably mitigate its damages through a timely repossession and resale.

- 7. Car Credit Center fails to disclose that it—or its assignee and close business partner Overland Bond—can or will engage in these unlawful activities.
- 8. Through its unlawful practices, Overland Bond has illegally and constructively repossessed the vehicles of Plaintiffs and the Classes without conducting a repossession sale as required by law, while also reducing the vehicles' value. Car Credit Center has also engaged in an illegal business practice by installing kill switches in its customers' vehicles and not disclosing the truth about their unlawfulness, and how they will be used.
- 9. Defendants bring these Class Action Counterclaims to permanently enjoin

 Overland Bond and Car Credit Center from their unfair business practices and illegal use of kill switches, and to obtain relief for themselves and Classes of similarly situated Illinois consumers.

PARTIES

- 10. Tracey Calhoun is a natural person and citizen of the State of Illinois.
- 11. Venancio Orozco is a natural person and citizen of the State of Illinois.
- 12. Overland Bond is a corporation incorporated in Illinois and whose principal place of business is in Chicago, Illinois. Its registered agent is CT Corporation System, whose address is 208 S. LaSalle Street, Suite 814, Chicago, Illinois 60604.
- 13. Car Credit Center is a corporation incorporated in Illinois and whose principal place of business is in Chicago, Illinois. Its registered agent is CT Corporation System, whose address is 208 S. LaSalle Street, Suite 814, Chicago, Illinois 60604.
- 14. Overland Bond's and Car Credit Center's presidents share the same listed address of 4701 W. Fullerton Avenue, Chicago, Illinois 60639.

JURISDICTION AND VENUE

- 15. The Court has jurisdiction over this action and the parties pursuant to 735 ILCS 5/2-209 because the Counter-Defendants conduct business transactions in Illinois, own and operate businesses in Illinois, and have committed tortious acts in Illinois that form the basis of this action.
- 16. Venue is proper in Cook County because the Counter-Defendants' principal places of business are in Cook County, Counter-Defendants conduct relevant transactions in Cook County, and key events giving rise to this claim occurred in Cook County.

FACTUAL BACKGROUND

I. Vehicle Repossession and Kill Switches

- 17. Given the high cost of buying a car, many consumers finance some or all the purchase through an RIC.
- 18. This is typically a contract that lasts between three and six years, requires monthly or biweekly payments, uses the vehicle as collateral for the loan, and includes a double-digit interest rate.
- 19. RICs for car purchases are governed by the Illinois Motor Vehicle Retail
 Installment Sales Act, 815 ILCS 375/20, which provides that "the parties shall have the rights
 and remedies provided in Article 9 of the Uniform Commercial Code with respect to default and
 disposition and redemption of collateral."
- 20. A creditor who violates the UCC's dictates cannot "recover any unpaid finance charge, delinquency or collection charge, or refinance charge in connection with the related [RIC]." 815 ILCS 375/24(b).

- 21. Under the UCC, if a party to an RIC fails to make payments on time, the creditor can either (i) sue for the outstanding balance owed on the vehicle, *see* 810 ILCS 5/9-601(a), or (ii) repossess the vehicle, sell it, and sue the debtor for any remaining deficiency, *see* 810 ILCS 5/9-609; 810 ILCS 5/9-610.
- 22. If a creditor opts to repossess and sell, the creditor must dispose of the car in a "commercially reasonable" manner. 810 ILCS 5/9-610.
- 23. This does not just mean re-selling the car for a fair price: "*[e]very aspect* of a disposition of collateral, including the method, manner, *time*, place, and other terms, must be commercially reasonable." *See* 810 ILCS 5/9-610(b) (emphasis added).
- 24. Thus, once a vehicle is repossessed, the clock starts ticking and the creditor must sell it in a timely manner. *See also* 810 Ill. Comp. Stat. Ann. 5/9-610, Comment 3 (While the UCC "does not specify a period within which a secured party must dispose of collateral ... if a secured party does not proceed under Section 9-620 and holds collateral for a long period of time without disposing of it, and if there is no good reason for not making a prompt disposition, the secured party may be determined not to have acted in a 'commercially reasonable' manner. *See also* Section 1-203 (general obligation of good faith).")
- 25. According to the Consumer Financial Protection Bureau, a typical kill switch is a "payment assurance device that has the ability to interrupt the starter functionality of a vehicle," and is "typically" installed at the point of sale. "Some" of these devices "also remind consumers when payments are due or past due." Consumer Financial Protection Bureau, CFPB Examination Procedures: Auto Finance, at 40 (Aug. 2019), available at https://bit.ly/3D2Zh9A. Many of these devices are also GPS-equipped and allow lenders to monitor vehicle locations in real time, and

record and store trip logs. *See In the Matter of CAG Acceptance LLC*, Consumer Financial Protection Bureau, Complaint at 4 (Mar. 15, 2017), *available at* https://bit.ly/3N8LRx7.

- 26. As of 2014, there were more than two million such devices installed in vehicles around the country. *See* Michael Corkery and Jessica Silver-Greenberg, *Miss a Payment? Good Luck Moving that Car*, N.Y. Times (Sept. 24, 2014), https://nyti.ms/3uaB3WK.
- 27. Remotely disabling a car with a kill switch creates practical problems for consumers. The creditor will usually deactivate the kill switch only after receiving back payments and, in some cases, additional fees. The consumer is meanwhile completely prevented from using the vehicle, as the creditor exercises control over when and whether it can be driven.
- 28. If a vehicle is disabled on a public street, it may be ticketed and towed. It could also be disabled outdoors and exposed to the elements, degrading its exterior and lowering its eventual resale value.
- 29. Furthermore, leaving the kill switch on for an extended period (sixty days or more) harms the car because the vehicle's engine fluids start to break down, moisture accumulates in the gas tank, corrosion sets in, tires lose pressure, and the battery starts to drain.
- 30. When a consumer fails to make payments under an RIC, creditors are allowed to physically repossess the consumer's vehicle and resell it in a timely and commercially reasonable manner. Creditors use kill switches, however, to *constructively* repossess the vehicle by disabling and thereby seizing control of the vehicle without physically retrieving it, while *also* claiming the right to sue for the entire balance due on an RIC.

- 31. When a consumer fails to make payments under an RIC, the creditor may not address the problem by disabling the consumer's vehicles through the use of a kill switch. Such a practice violates the UCC.
- 32. While the UCC provides that a secured party "may render *equipment* unusable and dispose of collateral on a debtor's premises under Section 9-610[,]" 810 ILCS 5/9-609(a)(2), this provision does not apply to consumer transactions. "Equipment" in the UCC is defined as "goods other than ... consumer goods," and non-commercial vehicles are a type of consumer good. *See* 810 ILCS 5/9-102 (33).
- 33. Defendants' use of kill switches is illegal under the UCC, no matter what their specific practices are. However, Defendants' practices relating to kill switches are independently illegal and exacerbate the harms experienced by Plaintiffs and the Classes.

II. Overland Bond's Indefinite Kill Switch Usage, and Plaintiffs' Experiences

- 34. Car Credit Center Corp. is a creditor based in Cook County, and it has worked closely with Overland Bond for decades. *See, e.g.,* Overland Bond & Investment Corporation, "Looking for a new car?" (last visited June 30, 2022), http://www.overlandbond.com/looking-for-a-new-car.html. Defendants' corporate officers share addresses, and the two entities are related and collaborate through common ownership and longstanding business arrangements.
- 35. Overland Bond is a longtime creditor based in Cook County, and has been the subject of complaints and lawsuits related to various unlawful practices. *See, e.g., Garcia v. Overland Bond Investment Co.*, 282 Ill. App. 3d 486 (Ill. App. Ct. 1996) (reversing dismissal of complaint over fraudulent "bait and switch" advertising); Better Business Bureau, Overland Bond and Investment Corporation (last visited June 30, 2022), https://bit.ly/3N84Esm; Consumer

Financial Protection Bureau, Overland Bond and Investment Corporation (last search Mar. 20, 2022), https://bit.ly/3wnyMKz.

- 36. Overland Bond frequently files collections cases in the Circuit Court of Cook County over allegedly breached RICs. It has filed thousands of such cases in the past decade alone. (Car Credit Center also regularly files suit in the Circuit Court over those contracts it has not assigned to Overland Bond.)
- 37. Typically, a consumer purchasing a car from Car Credit Center will do so through an RIC, which Car Credit Center often assigns to Overland Bond for account management and collection. On information and belief, the actual financing comes from Overland Bond.
- 38. Car Credit Center—with Overland Bond's knowledge and permission—routinely installs kill switches in its vehicles that it sells to consumers.
- 39. Overland Bond has a policy and practice of using these kill switches to disable its customers' vehicles and thereby pressure these customers to make payments. Car Credit Center knows about and permits this practice.
- 40. Further, Overland Bond (with Car Credit Center's approval) has a policy and practice of leaving the kill switches activated for months—and even years—without making any good faith effort to physically retrieve and resell the repossessed vehicles.
- 41. On information and belief, Overland Bond charges consumers who satisfy their contractual debts—after their vehicles have been electronically disabled—an additional fee to deactivate the kill switch.

- 42. Neither Overland Bond nor Car Credit Center disclose to consumers at the time of sale that, if they miss a payment, Overland Bond will activate the kill switches and leave them on indefinitely without physically retrieving and reselling their vehicles. Defendants deliberately conceal this information from consumers.
- 43. Plaintiffs' experiences are consistent with the above and emblematic of Defendants' illegal practices.

A. Plaintiff Tracey Calhoun.

- 44. Plaintiff Calhoun financed the purchase of a 2011 Chevy Malibu through an RIC with Car Credit Center on March 19, 2016.
 - 45. Car Credit Center assigned the RIC to Overland Bond less than two weeks later.
- 46. The contract—attached hereto as Exhibit A—included a \$9,940 finance charge and featured a 21 percent interest rate, requiring Ms. Calhoun to make 117 bi-weekly payments of \$234.69, for a total of \$27,458.73 (including her \$1,500 down payment).
- 47. Ms. Calhoun understood that a kill switch had been installed in her vehicle, but she was led to believe that the kill switch would only be activated long enough for Car Credit Center and/or Overland Bond to either (i) physically retrieve her vehicle for resale, or (ii) decide it would not retrieve the vehicle. At no point was it disclosed that the kill switch would be used to indefinitely disable her vehicle in order to induce her to make payments.
- 48. Ms. Calhoun made timely payments to Overland Bond for approximately four years.

- 49. When the COVID-19 pandemic began in the Spring of 2020, Ms. Calhoun lost her job and consequently stopped making payments on her RIC. She only had a few thousand dollars' worth of payments remaining on the contract.
- 50. Almost immediately after Ms. Calhoun started missing payments, Overland Bond activated the kill switch Car Credit Center had installed in her vehicle. Overland Bond has not made any effort to physically retrieve the vehicle since the Spring of 2020.
- 51. As a result, Ms. Calhoun's vehicle has sat disabled in her driveway for more than two years. On information and belief, the car's value and mechanical functioning have deteriorated since Overland Bond activated the kill switch.
- 52. Meanwhile, Overland Bond has sued Ms. Calhoun to recover alleged deficiencies owed on her RIC, despite having taken no steps to sell the repossessed vehicle and mitigate its alleged damages. In *Overland Bond & Investment Corp. v. Calhoun et al.*, 2021-M1-108114 (Cook Cnty Cir. Ct.), Overland Bond claims that Ms. Calhoun must pay it \$3,779.63 in missed payments and attorney's fees.
- 53. Overland Bond's complaint in this case (and those like it) does not acknowledge its perpetual usage of kill switches, nor Car Credit Center's role in its business.

B. Plaintiff Venancio Orozco.

- 54. Plaintiff Orozco's experience was virtually identical. On September 29, 2016, he purchased a 2007 Nissan Murano from Car Credit Center through an RIC.
 - 55. Car Credit Center assigned the RIC to Overland Bond about two weeks later.

- 56. The contract—attached hereto as Exhibit B—included a \$7,841 finance charge and featured an 18 percent interest rate, requiring Mr. Orozco to make 208 weekly payments of \$119.06, for a total of \$24,764.48 in overall payments (including his \$1,000 down payment).
- 57. Mr. Orozco understood that a kill switch had been installed in his vehicle, but he was led to believe that the kill switch would only be activated long enough for Car Credit Center and/or Overland Bond to either (i) physically retrieve his vehicle for resale, or (ii) decide it would not retrieve the vehicle. At no point was it disclosed that the kill switch would be used to indefinitely disable his vehicle in order to induce him to make payments.
- 58. Mr. Orozco made regular payments to Overland Bond on his RIC for over three years.
- 59. In the Spring of 2020, Mr. Orozco stopped making payments on the RIC after he lost his job due to the pandemic. Mr. Orozco had several thousand dollars' worth of payments remaining on his RIC at the time.
 - 60. Overland Bond activated the kill switch in or around May of 2020.
- 61. After speaking to Mr. Orozco, Overland Bond expressly promised to retrieve his vehicle after Governor Pritzker's repossession moratorium ended. The moratorium expired on August 22, 2020, but Overland never retrieved the vehicle.
- 62. Mr. Orozco's vehicle has sat disabled in his driveway for more than two years. On information and belief, the car's value and mechanical functioning have deteriorated since Overland Bond activated the kill switch.
- 63. Meanwhile, Overland Bond has sued Mr. Orozco to recover alleged deficiencies owed on his RIC, despite having taken no steps to sell the repossessed vehicle and mitigate its

alleged damages. In *Overland Bond & Investment Corp. v. Orozco*, 2021-M1-108128 (Cook Cnty Cir. Ct.), Overland Bond claims that Mr. Orozco must pay it \$7,881.55 in missed payments and attorney's fees.

64. Overland Bond's complaint in this case (and those like it) does not acknowledge its perpetual usage of kill switches, nor Car Credit Center's role in its business.

CLASS ALLEGATIONS

65. **Class Definitions.** Counter-Plaintiffs bring this action pursuant to 735 ILCS 5/2-801 on behalf of themselves and three Classes of similarly situated individuals, defined as follows:

Injunctive Class. All residents of the State of Illinois who are, were, or will be party to one or more motor vehicle retail installment contracts owned by or assigned to Car Credit Center and/or Overland Bond, and whose vehicles were sold with a starter interrupter device in the control of Car Credit Center and/or Overland Bond.

UCC Class. All residents of the State of Illinois who are or were party to one or more motor vehicle retail installment contracts owned by or assigned to Overland Bond, and whose vehicles were sold with a starter interrupter device in the control of Overland Bond.

ICFA Class. All residents of the State of Illinois who are or were party to one or more motor vehicle retail installment contracts owned by or assigned to Car Credit Center and/or Overland Bond, and whose vehicles were thereafter disabled using any type of automobile starter interrupt device for more than sixty (60) days after the activation of the device.

Excluded from the Classes are (i) any judge or magistrate presiding over this case, or their family members; (ii) Counter-Defendants, Counter-Defendants' subsidiaries, parents, successors, predecessors, and any entity in which Counter-Defendants or their parents have a

controlling interest, or any of Counter-Defendants' current or former officers or directors; (iii) anyone who properly executes and files a timely request to be excluded from the Classes; (iv) anyone whose claims have been finally adjudicated on the merits or otherwise released; (v) Counter-Defendants' counsel and Counter-Plaintiffs' counsel; and (vi) legal representatives, successors, and assigns of any such excluded persons.

- 66. **Numerosity.** Counter-Plaintiffs cannot know the exact number of class members at this time, but joining them all would be impracticable. Counter-Defendants have utilized kill switches in hundreds of vehicles, are common lenders on RICs in Cook County and Illinois, and regularly file deficiency lawsuits on RICs in the Circuit Court of Cook County. Thus, on information and belief, Counter-Defendants have improperly used kill switches as described herein on at least hundreds of people who fall within the Classes' definitions. These individuals can easily be identified through Counter-Defendants' records.
- 67. **Commonality / Predominance.** There are numerous questions of law and fact common to the claims of Counter-Plaintiffs and the Classes, and these questions predominate over any questions that may affect individual members of the Classes. These questions include but are not limited to:
 - i. whether Counter-Defendants install and use kill switches;
 - ii. whether Overland Bond and Car Credit Center have a policy or practice of activating kill switches indefinitely without any good faith intent or attempt to physically recover and sell the disabled vehicle(s);
 - iii. whether Counter-Defendants' use of kill switches, standing alone, is a violation of the UCC, as adopted in Illinois;

- iv. whether a vehicle's sitting idle and unused causes its value to degrade;
- v. whether Overland Bond and Car Credit Center have left kill switches active for more than two months without selling the disabled vehicles;
- vi. whether keeping kill switches active for more than two months constitutes a "constructive" repossession, triggering the duty to reasonably re-sell the vehicle;
- vii. whether Overland Bond and Car Credit Center engage in a commercially unreasonable sale *per se* when they fail to physically retrieve and sell vehicles within two months after activating a kill switch; and
- viii. whether Overland Bond and Car Credit Center disclose the policy of leaving a kill switch active indefinitely upon a default, even where the companies have no intent to sell the vehicle.
- 68. **Adequacy**. Counter-Plaintiffs will adequately represent and protect the Classes' interests and have retained competent counsel to prosecute this action. Counter-Plaintiffs and their counsel have no interests antagonistic to the Classes' and Counter-Defendants have no unique defenses to Counter-Plaintiffs' claims.
- 69. **Appropriateness.** This action is appropriate for class treatment as to all proposed Classes because it is superior to all other available ways to fairly and efficiently adjudicate these issues. Pursuing individual litigation would be unduly burdensome to class members, especially given that class members—having defaulted on their RICs—are in no position to hire hourly counsel to sue Counter-Defendants. Even if these issues were not present, class treatment would still be preferable because of the time and expense required for the court to address each individual case, and the risks of having inconsistent adjudications on the important issues raised

herein. Overall, a class action would present far fewer management difficulties than hundreds of individual lawsuits, not to mention the benefits of a single adjudication and comprehensive supervision by a single court.

CAUSES OF ACTION

Count I

UNLAWFUL REPOSSESSION AND UNFAIR BUSINESS PRACTICE (On Behalf of Counter-Plaintiffs and the Injunctive Class Against Counter-Defendants)

- 70. Counter-Plaintiffs incorporate the foregoing allegations as if fully set forth herein.
- 71. The Illinois Motor Vehicle Retail Installment Sales Act, 815 ILCS 375/20, provides that upon default, "the parties shall have the rights and remedies provided in Article 9 of the Uniform Commercial Code with respect to default and disposition and redemption of collateral."
- 72. While the UCC provides that a secured party "may render *equipment* unusable and dispose of collateral on a debtor's premises under Section 9-610[,]" 810 ILCS 5/9-609(a)(2), this provision *does not* apply to consumer transactions. "Equipment" in the UCC is defined as "goods other than ... consumer goods," and non-commercial vehicles are a type of consumer good. *See* 810 ILCS 5/9-102 (33).
- 73. Counter-Plaintiffs and the Injunctive Class entered into RICs for non-commercial vehicles. In each case, a kill switch was installed in the vehicle, which will allow—or has already allowed—Overland Bond and/or Car Credit Center to remotely disable the vehicles as a form of repossession and/or an aid to repossession.

- 74. This conduct is not permitted under Illinois law. Disablement of collateral following a default is only permitted when that collateral is "equipment[,]" not consumer goods like Counter-Plaintiffs' and the Class' vehicles.
- 75. Further, Car Credit Center's failure to disclose that it and/or its successor in interest Overland Bond would use the kill switches to permanently disable the vehicles constitutes an unfair business practice under the Illinois Consumer Fraud and Deceptive Business Practices Act, 815 ILCS 505/1, et seq.
- 76. Counter-Defendants must be enjoined from continuing to install and unlawfully utilize these kill switches, as a result.

Count II VIOLATION OF THE UCC – COMMERCIALLY UNREASONABLE SALE (On Behalf of Counter-Plaintiffs and the UCC Class Against Overland Bond)

- 77. Counter-Plaintiffs incorporate the foregoing allegations as if fully set forth herein.
- 78. The Illinois Motor Vehicle Retail Installment Sales Act, 815 ILCS 375/20, provides that upon default, "the parties shall have the rights and remedies provided in Article 9 of the Uniform Commercial Code with respect to default and disposition and redemption of collateral."
- 79. The UCC, 810 ILCS 5/9-610, requires that, if a secured party chooses to repossess collateral rather than sue for the entire balance due on a RIC, the secured party must sell or otherwise dispose of the collateral in a "commercially reasonable" manner. Failure to do so constitutes a complete defense to an action based on a failure to pay the debt at issue.
- 80. Dispositions cannot be commercially reasonable where the secured property is disposed of on an unrecognized market; in an atypical manner on a recognized market; at an

atypical price on any recognized market; or out of conformity with the reasonable commercial practices among like dealers in the type of secured property at issue. "Every aspect of a disposition of collateral, including the method, manner, *time*, place, and other terms, must be commercially reasonable." *See* 810 ILCS 5/9-610(b) (emphasis added).

- 81. Overland Bond violated the UCC after activating kill switches on the vehicles of Plaintiffs and the Class by failing to sell the vehicles in a commercially reasonable manner.
- 82. Overland Bond also violated the UCC by failing to provide Counter-Plaintiffs and the Class with the required statutory notice of repossession when it constructively repossessed their vehicles by activating the kill switches to take control of them.
- 83. As such, Counter-Plaintiffs and the Class are entitled to recover not less than the finance charge associated with their RICs plus ten percent of the principal on their RICs. 810 ILCS 5/9-625.

Count III

VIOLATION OF THE ILLINOIS CONSUMER FRAUD AND DECEPTIVE BUSINESS PRACTICES ACT, 815 ILCS 505/1, et seq. (On Behalf of Counter-Plaintiffs and the ICFA Class Against Counter-Defendants)

- 84. Counter-Plaintiffs incorporate the foregoing allegations as if fully set forth herein.
- 85. The Illinois Consumer Fraud and Deceptive Business Practices Act ("ICFA")
- 86. Violations of the ICFA may be enforced by private lawsuit when an individual suffers actual damages due to a violation. 815 ILCS 505/10a.

prohibits "[u]nfair or deceptive acts or practices[.]" 815 ILCS 505/2.

87. Counter-Defendants have engaged in unfair business practices and violated the ICFA.

- 88. Car Credit Center sells vehicles to consumers like and including Counter-Plaintiffs and the ICFA Class, while not informing them that they and/or their successors in interest will activate kill switches installed in the vehicles indefinitely, without physically retrieving them.
- 89. This conduct violates the public policy of the state of Illinois, which does not allow for the disablement of non-commercial vehicles when they serve as collateral in a secured transaction.
- 90. For its part, Overland Bond's conduct has violated the public policy of the state of Illinois, which requires secured creditors to elect a remedy after a debtor defaults on a contract: either (i) sue, or (ii) repossess the secured property, sell it, and sue the debtor to recover the difference.
- 91. Instead, Overland Bond has constructively repossessed countless vehicles by using kill switches to render them unusable to Counter-Plaintiffs and the ICFA Class, but refused to sell the vehicles, while also proceeding in court to collect full balances on the RICs.
- 92. This oppressive conduct is in derogation of state law and has injured Counter-Plaintiffs and the ICFA Class by rendering their vehicle useless, while causing their value and functioning to degrade while sitting idle for months or years on end. Counter-Plaintiffs and the ICFA Class cannot use these vehicles, and Overland Bond continues to pressure Counter-Plaintiffs and the ICFA Class into making payments by leaving the kill switches on.
- 93. As a result, Counter-Plaintiffs and the ICFA Class have been injured by Counter-Defendants' conduct and are entitled to damages, attorney's fees, and other relief for their violations of the ICFA.

Count IV

VIOLATION OF THE ILLINOIS CONSUMER FRAUD AND DECEPTIVE BUSINESS PRACTICES ACT, 815 ILCS 505/1, et seq.

(On Behalf of Counter-Plaintiffs and the ICFA Class Against Overland Bond)

- 94. Plaintiffs incorporate the foregoing allegations as if set forth in full herein.
- 95. Illinois law does not permit a secured creditor to disable non-commercial motor vehicles serving as collateral following a default—period.
- 96. By doing so to Counter-Plaintiffs' and the ICFA Class' vehicles, Overland Bond has engaged in an unfair business practice and injured Plaintiffs and the ICFA Class as a result.
- 97. Counter-Plaintiffs are entitled to damages, attorney's fees, and other relief for Overland Bond's violations of the ICFA.

JURY TRIAL

Plaintiffs demand a trial by jury for all issues so triable.

RELIEF REQUESTED

WHEREFORE, Counter-Plaintiffs on their own behalf and on behalf of the Classes, respectfully request that this Court enter an order:

- i. Declaring Overland Bond's practices to be in violation of the UCC and ICFA;
- ii. Declaring Car Credit Center's practices to be in violation of the ICFA;
- iii. Preliminarily and permanently enjoining Counter-Defendants from installing and/or using kill switches in consumer vehicles to disable them when a consumer fails to make payments under one or more RICs, or otherwise;
- iv. In the alternative, if the court does not enter the injunction pleaded in the preceding sub-paragraph, preliminarily and permanently enjoin Counter-Defendants from activating kill switches for longer than 60 days without

physically re-possessing and reasonably re-selling the vehicles, from suing for balances on RICs when kill switches have been activated for longer than 60 days, and from failing to fully inform Class members at the time of purchase and at the time of activations of kill switches of all practices involving kill switches;

- v. Certifying this case as a class action as to all proposed Classes;
- vi. Appointing the undersigned attorneys as class counsel;
- vii. Requiring Overland Bond to pay Counter-Plaintiffs and the UCC Class statutory damages;
- viii. Requiring Counter-Defendants to pay Plaintiffs and the ICFA Class actual damages and attorney's fees;
- ix. Requiring Counter-Defendants to pay Counter-Plaintiffs' and the Classes' court costs; and
- x. Granting any other such relief as may be proper and just.

Respectfully submitted,

Dated: July 1 2022

/s/ Daniel Schneider
An Attorney for Defendants/CounterPlaintiffs and the Putative Class

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Lawrence Wood
Daniel Schneider
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120 South LaSalle Street, Su
Chicago, Illinois 60603
jbouman@legalactionchicago.org
lwood@legalactionchicago.org
dschneider@legalactionchicago.org
(312) 341-1070

Verification by Certification

Under penalties as provided by law pursuant to the Code of Civil Procedure, the undersigned certifies that the statements set forth in this instrument are true and correct, except as to matters therein stated to be on information and belief.

Dated: July 1, 2022

Defendant / Counter-Plaintiff Tracey L.

Calhoun

Verification by Certification

Under penalties as provided by law pursuant to the Code of Civil Procedure, the undersigned certifies that the statements set forth in this instrument are true and correct, except as to matters therein stated to be on information and belief.

Dated: July 1, 2022

Defendant / Counter-Plaintiff Venancio J.

Orozco, Jr.

EXHIBIT A

Co-Buyer:	ę			hicago, IL 60643	Resident	ce Address		ACCOUNT NUMBER	
Name				= -	Residence	e Address		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	n e
Creditor)eller hereby sell:	s and Buyer (which i	ncludes Co-Buy	ers), jointly and se	verally, hereby purcha-	ses the fo	, Chicago, I llowing motor vehicle (th	he "Motor	Vehicle") for the Total	Sale Price and upon the
erms and conditi	ions set forth on both	sides of this re	tail installment cor	ntract (the "Contract")	. Buyer ac	knowledges delivery and	d accepta	nce of the Motor Vehicle	on good condition. Odometer
Year	Make of Moto	r Vehicle	Model	Type of Body	G W	Serial Number		Color	Reading
2011	CHEVROLET		MALIBU	4-DR.	1	1G1ZC5EU4BF370805		SILVER	77417
ANNUAL PERCE		FINANCE CH		ount Financed. The		al of Payments. The am	nount T	otal Sale Price (Defer	red Payment Price).
The cost of you a yearly rate.		The dollar an	st you. you	ount of credit provider or on your behalf.	mad	you will have paid after you have made all payments as scheduled		The total cost of your pu including your down pay	
-	21.00 %	\$ 99	40.57 \$	17518.16	\$	27458.73	- \$	1500.00	
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. Cash Price	HEWILL	TION OF AMI	JUNI FINANCEI	u Car		fined in Paragraph	11 belov	v) the Total of Paym	nents in payments of periodic installments of
Vehicle Sale F	Price (Including Sale and Registration Fe	s Tax)	s <u>186</u>	527.89 196.00		117 each, b 22 20 1	eginning 6 and	on April	ne day of each succes-
	and Registration Fe				23.89	full. Guarantor, if any,	guarante	week/month es the collection of the	thereafter until paid in above described Total
. Down Payment	t					of Payments and any Holder to collect the s	y other in said amor	debtedness due here ant from the Buyer nan	on upon failure of the ned herein. At the time
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Year		Serial No.		W. ()		der, the Holder shall of	compute	and charge the Buyer is	ed or deferred hereun- nterest on any balance nnual Percentage Rate
	Owing			N/A N/A		stated above until suc	h balance	is fully paid or reduce	d to judgement.
	ayment			\$150	0.00	delinquency charge of	n each in	stallment which is not	ereby agrees to pay a paid in full when due ded. If any payment or
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portion of this		Paid To Others	On Your Behalf. S	eller may receive and	retain a	\$200.00. If any paym	nent is m	ade by a check which	is not honored when
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12. USE OF PROPERTY: Buyer shall not use or permit the Motor Vehicle to be used in violation of any law or ordinance. State, Federal or Municipal. Buyer shall not use of permit the Motor Vehicle in any other person's possession or remove it from the State of Illinois without the writige-enessent of the Holder. Buyer shall not use the Motor Vehicle for fire or as a taxi. Buyer shall not be the Motor Vehicle free from all mechanic's liens, tax liens and all other lieps.

13. DEFAULT. The occurrence of pay of the following events or conditions shall at the option of the Holder constitute an elevant of detault resulting in additional charges as mentioned in Paragraph 14: (a) default in the payment of any installment surface the resulting in additional charges as nentioned in Paragraph 14: (a) default in the payment of any installment surface and the resulting in additional charges as nentioned in Paragraph 14: (a) default in the payment of any installment surface and the resulting in additional charges as nentioned in Paragraph 14: (a) default in the payment of any installment surface and the resulting in additional charges as nentioned in Paragraph 15 the Holder of any event caused the resulting in additional charges as nentioned in Paragraph 15 the Holder of any change in employment or residence. (c) substantial dampeter, or the Holder of the Holder of any change in employment or residence. (c) substantial dampeter, or the filing by or against Buyer of a petition in bankruptcy, wage earner's arrangement or assignment for the benefit of creditors; (e) removal of the Motor Vehicle for the Wotor Vehicle fo

of Buyer, or the filling by or against Buyer of a petition in parkruptcy, wage earners a rangement or assignment for the benefit of creditors, (e) removal or the Motor Vehicle in accordance with Paragraph 15 hereof.

14. REMDIES: Upon the occurrence of any event of default, the Holder shall have the rights and remedies provided by Article 9 of the Illinois Uniform Commercial Code, including, but not by way of limitation, the rights: (a) to take immediate possession of the Motor Vehicle, with or without judicial process, and for such purpose, to enter upon the premises where it may be located; and (b) to give the Buyer reasonable notice of the time and place of any public sale thereof or of the time after which any private sale or order intended disposition thereof is to be made; and (c) to dispose of the Motor Vehicle at public or private sale in accordance with said notice to Buyer and to buy the Motor Vehicle at public or private sale in accordance with said notice to Buyer and to buy the Motor Vehicle as a but public sale thereof or of the time after which any private sale or order as eas allowed by Jaw, and (d) to apply the proceeds of sale first to the reasonable in the Motor Vehicle as a form of the Motor Vehicle and to reasonable attorneys' fees and legal expenses incurred thereby by Holder and second. To satisfaction of Buyer's indebtedness hereon, and third, to satisfaction of any subordinate security interest in the Motor Vehicle as provided by Holder before proceeds. After sale and disposition of the proceeds. Holder sale and disposition of the proceeds. After sale and disposition of the proceeds. Holder sale and disposition of the proceeds. After sale and disposition of the proceeds. Holder sale and disposition of the proceeds. After sale and disposition of the proceeds and reasonable attorneys' less and legal expense. If the

17. DEFERRED PAYMENTS: Any change in this Contract must be in writing and signed by all the parties, however, if permitted by law, extensions, deferrals and due date changes may be agreed to orally by you and us, and we will send you a written confirmation of our agreement. Interest will continue to accrue until the next payment is received. Any deferral would not extend any purchased insurance coverage you have.

18. POWER OF ATTORNEY: You appoint us, through our appointed officer or employee, as your attorney-in-fact. Your grant of this power of attorney is coupled with an interest, and is irrevocable until all obligations you owe under this Contract are paid in full. As your attorney-in-fact, we can: sign on your behalf all Certificates of Ownership. Registration Cards, applications, attificative or any other documents required to register and properly perfect our securities in the Motor Vehicle: transfer your entire interest in the Motor Vehicle to any other person as part of a repossession and sale, act on your behalf in any insurance minanteer to the Motor Vehicle, including, but not limited to, the power to endorse insurance proceeds checks or drafts on your behalf and cancel any Credit Lie, Credit Disability, Profession and Sale; act on your behalf in any insurance manateed automotive Protection Protection Coverage, Extended Warranty or other optional insurance financed by you under this Contract, and apply the refunded premium to your outstanding balance if you are in default.

19. NOTICE TO GUARANTOR: Guarantor, if any, hereby consents to any and all renewals or extensions of the time of payment of the Total of Payments without notice to Guarantor

19. NOTICE TO GUARANTOR: Guarantor, if any, hereby consents to any and all renewals or extensions of the time of payment of the Total of Payments without notice to Guarantor.

20. ENTIRE AGREEMENT: This Contract contains all documents executed contemporaneously herewith, contains all of the agreements of the parties relative to the retail installment sale of the Motor Vehicle and no representations, disclosures, promises, statements or warranties, express or implied, have been made by Seller unless contained herein or imposed by law. Any and all prior representations, agreements and understandings of the parties, whether written or oral, are hereby expressly superseded by this Contract is held invalid the invalidity shall not unablidity shall not provision of this Contract is held invalid the invalidity shall not provising provisions hereof.

21. RULE OF 78'S EXPLANATION: Unearned finance charges under the Rule of 78's are computed by first deducting an acquisition fee of \$25.00 and then calculating for all fully unexplied monthly installment periods, as originally scheduled or deferred, which follow the day of prepayment, the portion of the precomputed interest that bears the same ratio to the total precomputed interest as the balances scheduled to be outstanding during the monthly installment period bar to the sum of all scheduled monthly outstanding balances originally contracted for. The following is an example of its application solely for purposes of illustration:

PREPAYMENT - "RULE OF 78"S

Unearned Charge* = Original Charge X Sum of balances due every month after payment Sum of balances due every month of the Contract

for Finance Charge (excluding any charges added for a first payment period of more than one month) or credit insurance charges

Example: 12 monthly payments of \$10.00 (balance is \$120.00 1st month, \$110.00 2nd month, and so on), \$20.00 Finance Charge (after first deducting \$25.00 acquisition fee). If 5 payments are prepaid in full, uneamed Finance Charge is:

50 + 40 + 30 + 20 + 10

120 + 110 + 100 + 90 + 80 + 70 + 60 + 50 + 40 + 30 + 20 +

ARBITRATION PROVISION
SECTION 1. ARBITRATION DISCLOSURE. By entering into this Contract. Buyeris) and Guarantor, if any, agree to all Sections of this Arbitration Provision. Under this Arbitration Provision, you will not be able to participate as a representative or member of any class of claimants pertaining to any claim subject to arbitration. It is important that you read this entire Arbitration Provision carefully before signing this Contract.

SECTION 2. MATTERS SUBJECT TO ARBITRATION. Any and all arbitrable claims and counterclaims, except as provided below in Section 3 of this Arbitration Provision, relating to any aspect of this Contract or any relationship arising out of this Contract including, to the full extent permitted by law, relationships with third-parties who are not signatories to this Contract or Arbitration Provision, shall be resolved by final and bunding arbitration.

SECTION 3. EXCLUSIONS AND LIMITATIONS. Seller and its assignee reserve under this Arbitration Provision their right to choose between arbitration and other legal or equitable proceedings (such as an action commenced in a court of law for the resolution of their disputes arising out of this Contract and buyer's default thereunder, including collection of any amounts due thereunder. In addition, to the extent permitted by law, Buyer may not be able to participate as either a representative or member of a class of claimants, and there is expressly no authority for any claims or counterclaims to be arbitrated on a class action basis.

SECTION 4. ARBITRATION PROCEDURE AND RULES. Any arbitration pursuant to this Arbitration Provision shall be conducted in accordance with the Commercial Arbitration Rules American Arbitration Arbitration Association ("AAA") then in effect, unless the parties agree otherwise. If you have questions regarding the procedures or rules of the AAA, or wish to obtain a cut their rules and forms, you may call 1 = 500-778-7879.

SECTION 5. ObsCRAING LAW AND VENUE. Any arbitration pursuant to this Arbitration Provision shall be conducted before one neutral Arbiter selected with the consent of both Seller and Buyer, and shall be governed by the Federal Arbitration Act. 9 U.S.C. §§1-16. Any judgment and/or award that the Arbiter renders may be entered and enforced by a court of competent jurisdiction. Any arbitration pursuant to this Arbitration Provision shall take place in the state and county in which Seller or its assignee has its principal offices, unless the parties the entered consent to the personal jurisdiction before any court located within the state in which the arbitration is conducted.

SECTION 6. DISCOVERY, Each party shall be limited to the following pre-arbitration discovery; two (2) depositions; thirty (30) interrogatories, each consisting of no more than three parts; twenty (20) requests for the production of documents, each consisting of no more than three parts; and twenty (20) requests for the production of documents, each consisting of no more than three parts; and twenty (20) requests for the production of documents, each consisting of no more than three parts; and twenty (20) requests for the production of documents, each consisting of no more than three parts; and twenty (20) requests for the production of documents, each consisting of no more than three parts; and twenty (20) requests for the production of documents, each consisting of no more than three parts; and twenty (20) requests for the production of the Arbiter.

SECTION 7. COSTS, FEES, AND FEE-SPLITTING. Each party shall pay the fees of its own attorneys, the expenses of its own witnesses, and all other of its expenses in connection with the presentation of its case, regardless of which party ultimately prevails. Each party shall share equally the cost of any arbitration arising out of the agreement herein made, including the fees and expenses charged by the Arbitra end all filling fees.

SECTION 8. NO PUNITIVE DAMAGES, INTEREST OR ATTORNEYS' FEES. The Arbiter shall not have the authority to award punitive damages, attorneys' fees or interest, including pre-award interest, in any arbitration proceedings pursuant to this Arbitration Provision.

SECTION 9. VALIDITY OF THIS ARBITRATION PROVISION. If any portion of this Arbitration Provision is deemed invalid or unenforceable for any reason, it shall not invalidate the remaining

ASSIGNMENT

ASSIGNMENT

FOR VALUE RECEIVED. Seller hereby sello, assigns and transfers unto Ordinand Bord & Investment Corp. the "Assignee", its successors and assigns, all the Seller's right, title and interest in and to the within contract; this Contract is valid and permite and correctly states the terms of the retail installment transaction between Seller and Buyer. (2) the Vernice is assigneed and accepted by Bayer (3) the down payment was paid in thin, in cash or in made no per was loaned to Buyer by Seller, (4) Seller had good title to and the right to sell the Vetrice to Buyer and "the Vetrice to Buyer and Buyer and Buyer and "the Vetrice to Buyer and Buyer and

CAR CREDIT CENTER 3/31 .20 14 Dated: Assignor Gulio F. muros

EXHIBIT B

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12. USE OF PROPERTY: Beyer chall not use or permit the Motor Vehicle to be used in violation of any law or ordinance, State, Federal or Municipal. Buyer shall not sell, lease, encumber or place the Motor Vehicle in any other person's possession or remove it from the State of Illinois without the written consent of the Holder. Buyer shall not use the Motor Vehicle for hire or as a taxi. Buyer shall keep the Motor Vehicle free from all mechanic's liens, tax liens and all other liens.

Motor Vehicle for hire or as a taxi. Buyer shall keep the Motor Vehicle free from all mechanic's liens, tax liens and all other liens.

13. DEFAULT: The occurrence of any of the following events or conditions shall at the option of the Holder constitute an event of default resulting in additional charges as mentioned in Paragraph 8 and enforcement of remedies as mentioned in Paragraph 14: (a) detault in the payment of any installment due hereunder; (b) any event causing the reasonable insecurity of the Holder due to failure to satisfy any other agreements entered into simultaneously with this Contract and as a part of this transaction, faisification by Buyer of any representation, statement, or document pertaining to this transaction, or failure by Buyer to notify the Holder of any change in employment or residence; (c) substantial damage to, or therit, further encumbrance, conceadment, seizure or forfeiture for the violation of any law or ordinance of, the Motor Vehicle: (d) death or adjudication of incompetency of Buyer, or the filing by or against Buyer of a petition in bankruptcy, wage earner's arrangement or assignment for the benefit of creditors; (e) removal of the Motor Vehicle from the State of Illinois without notifying Holder of new address, and/or (f) failure of Buyer to maintain comprehensive and collision insurance on the Motor Vehicle in accordance with Paragraph 15 hereot.

Paragraph 15 hereof.

14. REMEDIES: Upon the occurrence of any event of default, the Holder shall have the rights and remedies provided by Article 9 of the Illinois Uniform Commercial Code, including, but not by way of limitation, the rights: (a) to take immediate possession of the Motor Vehicle, and the rights where it may be located, and (b) to give the Buyer reasonable notice of the time and place of any public sale thereof or of the time after which any private sale or other intended disposition thereof is to be made; and (c) to dispose of the Motor Vehicle at public or private sale in add notice to Buyer and to buy the Motor Vehicle at such public sale or private sale as allowed by law, and (d) to apply the proceeds of sale first to the reasonable expenses of retaking, holding, preparing for sale and selling the Motor Vehicle and to reasonable attorneys' fees and legal expenses incurred thereby by Holder and second, to satisfaction of Buyer's indebtedienbess hereon, and third, to satisfaction of any subordinate security interest in the Motor Vehicle of generated by Holder before disposition of the proceeds. After sale and disposition of the proceeds. Holder shall account to Buyer for any surplus and Buyer shall be liable for any deficiency. At any time before disposition of the Motor Vehicle as provided herein, Buyer any elements of the proceeds of the proceeds of the proceeds and the proceeds of the proceeds and the proceeds of the proceeds and the proceeds of the proceeds. After sale and disposition of the Motor Vehicle so provided herein, Buyer any elements of the proceeds of the proceeds. After sale and disposition of the proceeds and the provided herein, Buyer any elements of the proceeds. After sale and disposition of the proceeds. After sale and disposition of the proceeds. After sale and disposition of the provided herein Buyer and the provided herein Buyer and the pro

disposition. The Buyer agrees to send notice by certified or registered mail to the Holder within 48 hours after repossession if the Buyer claims any affects not incided herein were found in or on the Motor Vehicle at the time of repossession, and agrees that failure to do so shall be a valuer of and but 10 only subsequent claim therefor. All rights and remedies of the Holder, which is contract presented by the Holder. Holder is authorized by a cumulative contract in the Holder and the Holder. All contract pursuant to policies issued by companies acceptable to Holder. Holder is authorized by against loops by time, their and collision for the entire term of this Contract pursuant to policies issued by companies acceptable to Holder. Holder is authorized by any required insurance, may be voluntarily. Contracted for by the Holder All policies is authorized by any required insurance company, agent or broker of his own choice. If Buyer's permitten is this Contract is optional with Holder. All policies procured by Buyer shall provide that loss, if any shall be payable to Buyer and to Holder, as their respective interests may appear, and include a clause requiring insurer to give Holder 10 days written notice of cancellation. In the event of the failure of Buyer to insure the Motor Vehicle or deliver a fully paid policy to Holder at the times and in the manner herien provided, or in the event of the failure of Buyer to insure the Motor Vehicle or deliver a fully paid policy to Holder at the times and in the manner herien provided, or in the event of cancellation. In the event of the failure of Buyer and to Advance the prenume herein provided, or in the event of cancellation in the event of the failure of Buyer and to Advance the prenume herein and the event Holder does procure issurance, Buyer provides to the required, to procure such insurance profession and the Buyer and to Advance the prenume herein required to the event Holder of the prenument have the polytic during the term of this Contract. All physicals the br

Unearned Charge* = Original Charge X Sum of balances due every month after payment Sum of balances due every month of the Contract

for Finance Charge (excluding any charges added for a first payment period of more than one month) or credit insurance charges.

Example: 12 monthly payments of \$10.00 (balance is \$120.00 1st month. \$110.00 2nd month, and so on), \$20.00 Finance Charge (after first deducting \$25.00 acquisition fee). If 5 payments are prepaid in full, unearned Finance Charge is:

\$20 X + 50 + 40 + + 110 + 100 + 90 +

ARBITRATION PROVISION
SECTION 1. ARBITRATION DISCLOSURE. By entering into this Contract, Buyeris) and Guarantor, if any, agree to all Sections of this Arbitration Provision, you will not be able to participate as a representative or member of any class of claimants pertaining to any claim subject to arbitration. It is important that you read this entire Arbitration Provision.

Section 2. MATTERS SUBJECT TO ARBITRATION. Any and all arbitrable claims and counterclaims, except as provided below in Section 3 of this Arbitration Provision, relating to any aspect of this Contract or any relationship arising out of this Contract (including, to the full extent permitted by law, relationships with third-parties who are not signatories to this Contract or Arbitration Provision), shall be resolved by final and binding arbitration.

SECTION 3. EXCLUSIONS AND LIMITATIONS. Seller and its assignee reserve under this Arbitration Provision their right to choose between arbitration and other legal or equitable proceedings (such as an action commenced in a court of law) for the resolution of their disputes arising out of this Contract and buyer's default thereunder, including collection of any amounts due thereunder. In addition, to the extent permitted by law, Buyer may not be able to participate as either a representative or member of a class of claimants, and there is expressly no authority for any claims or counterclaims to be arbitrated on a class action basis.

SECTION 4. ARBITRATION PROCEDURE AND RULES. Any arbitration pursuant to this Arbitration Provision shall be conducted in accordance with the Commercial American Arbitration Association ("AAA") then in effect, unless the parties agree otherwise. If you have questions regarding the procedures or rules of the AAA, or their rules and forms, you may call 1-900-778-7879.

SECTION 5. GOVERNING LAW AND VENUE. Any arbitration pursuant to this Arbitration Provision shall be conducted before one neutral Arbiter selected with the consent of both Seller and Super, and shall be governed by the Federal Arbitration Act. 9 U.S.C. \$§1-16. Any judgment and/or award that the Arbiter renders may be entered and enforced by a court of competent jurisdiction. Any arbitration pursuant to this Arbitration Provision shall take place in the state and county in which Seller or its assignee has its principal offices, unless the parties agree otherwise, the parties hereby consent to the personal jurisdiction before any court located within the state in which the arbitration is conducted.

SECTION 6. DISCOVERY. Each party shall be limited to the following pre-arbitration discovery: two (2) depositions; thirty (30) interrogatories, each consisting of no more than three parts; twenty (20) requests for admission. Additional discovery shall be permitted upon the agreement of the parties and/or at the discretion of the Arbiter.

SECTION 7. COSTS, FEES, AND FEE-SPUTTING. Each party shall pay the fees of its own attorneys, the expenses of its own witnesses, and all other of its expenses in connection with the presentation of its case, regardless of which party ultimately prevails. Each party shall share equally the cost of any arbitration arising out of the agreement herein made, including the fees and expenses charged by the Artiter and all filling tees.

SECTION 8. NO PUNITIVE DAMAGES, INTEREST OR ATTORNEYS' FEES. The Arbiter shall not have the authority to award punitive damages, attorneys' fees or interest, including pre- award interest, in any arbitration proceedings pursuant to this Arbitration Provision.

SECTION 9. VALIDITY OF THIS ARBITRATION PROVISION. If any portion of this Arbitration Provision is deemed invalid or unenforceable for any reason, it shall not invalidate the remaining

FOR VALUE RECEIVED. Seller hereby sells, assigns and transfers unto Overtand Bond & Investment Corp. the "Assignee", its successors and assigns, all the Seller's right, tale and interest in and to the within contract ("the Contract") and the motor venicle ("the Vehicle") described therein. To induce Assignee to purchase the Contract, Seller raper sents and warrants to Assignee that (1) the Contract is valid and genuine and correctly states the terms of the retail installment transaction) between Seller and Ruper (2) the Venice has been delivered to and accepted by Buyer; (3) the down payment was paid in full, in cash or in trade, and no part was beaned to Buyer with Seller (4) seller had good title to clear be the venice of the venice

CAR CREDIT CENTER Dated: October 11 20 16. Julio & Muros